

INTERNATIONAL TRAINING PROGRAM

Advanced Management Training



Training Schedule:

23-24 May 2017

8:30 am – 5:00 pm

Venue: Hotel (TBC)

Language: English

Deadline:

12 May 2017

Course Objective:

This 2-day Advanced Management Training focuses on the critical skills for managers and heads of department on importance of strategic improvement of work and problem solving, based on Japanese management techniques, which enables innovation and productivity.

Target Audience

This training program is specially designed for Newly appointed Managers, Executives & Managers without formal training in Management Skills.

Training Fee:

- Direct Member:

USD 300 Nett/person

- Member of GMAC, MBCC, CMA, IBC, ACRA, BBAC, EuroCham, AMCHAM, MAC:

USD 325 Nett/person

- Non-Member:

USD 350 Nett/person

Fee is inclusive of lunch and learning materials. Certificate of completion provided.

Course Content:

Module 1: Improvement of Work - Kaizen Approaches

- *Innovation and Kaizen*
- *Essential Concepts and Guidelines Kaizen*
- *Case Studies of Successful Kaizen Implementations – Look at Toyota, Canon & Few Others*

Module 2: Kaizen in Practice

- *Top-Down & Bottom-Up Employees' Participation*
- *Systematic Plan, Do, Check & Action Methodology*
- *Effective Use of Quality Control Tools (an Overview)*

MODULE 3: Problem Solving Process

- *Basic Skills in Problem Solving*
- *Mistakes in Dealing with Problem Solving*
- *Six Steps to Problem Solving*

MODULE 4 : Problems and Causes

- *Methods to Define Problem*
- *Tools to Identify Causes*

MODULE 5 : Generate Possible Solution

- *Creative Thinking in Problem Solving*
- *Selecting Solution Through Ranking*
- *Identify the Best Solution*

Trainer Profile:

Gerard Lawrence has over 35 years of work experiences, rising from ranks and starting as a supervisor until senior manufacturing superintendent; covering the areas of production and its operations. Later, moving into Human Resources & Development and heading the division. In summary of his working career, he has in a multi-national Japanese semi-conductor manufacturing plant (for 25 years) as well as in a local customer service oriented entertainment company (for 8 years) known as Golden Screen Cinemas Sdn. Bhd. He is now in his 5th year, serving them as their appointed HR & Training consultant. Being experienced also in their operational matters, he trains their supervisors, executives and managerial staff, also sits-in and guides their SOP and Flowcharting working committee that meets regularly each month since 2013; for updating, development and documentation of procedures. Currently, Gerard is training all GSC's HQ and cinema managerial staff on their very own GSC 7 Steps methodology, which starts from planning, action-taking and until evaluation steps. The objectives are for them to pursue taking up problems/challenges and even suggesting proposals for the continuous betterment of the company. In summary, he started with them when they had 18 locations and currently having 33 locations, excluding their ventures into Vietnam and Cambodia.

More details...(available upon request!)

For further information and registration, please contact:

012 634 077
010 710 267/012 888 617
training_executive@camfeba.com
training@camfeba.com
www.camfeba.com